Lucky Litter LLC™

ScoopFree®

Automatic Litter Box

Leave It Alone for up to 30 Days

User Guide

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SAVE THIS INSTRUCTION MANUAL

Congratulations! You have purchased ScoopFree™,
the first litter box you can leave alone for up to 30 days!

Read this instruction manual completely before first use!

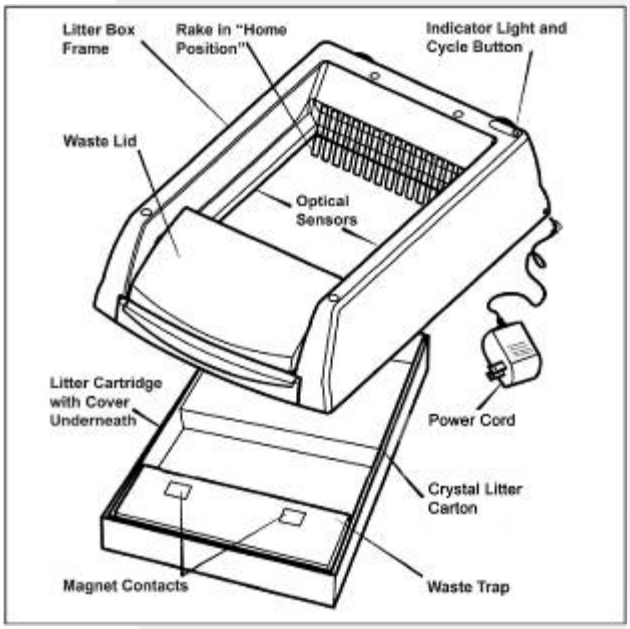
ScoopFree™ Overview

- Your cat will use ScoopFree just like any other litter box.
- This ScoopFree Automatic Litter Box includes your first litter cartridge, which is filled with Fresh Step® Crystals cat litter.
- The crystal kitty litter absorbs urine and dries out solid waste, resulting in unsurpassed odor control.
- ScoopFree automatically rakes solid waste into a covered trap after each use and absorbs urine, leaving the litter clean & fresh.
- For up to one month with one cat there is nothing to fill, empty or clean. Just replace the cartridge at least once every 30 days.

Automatic Operation

- Optical sensors detect when your cat is inside the box.
- The crystal litter immediately starts to absorb moisture, dry out waste and lock in odors. ***Note: Crystal litter does not clump!***
- A 20-minute countdown cycle begins when your cat leaves the box and a light on top of the unit will blink slowly.
- If your cat returns to the box, the countdown cycle stops.
- The countdown cycle resets when your cat leaves again.
- After the countdown, the rake sweeps through the litter and moves the dried-out solids into the waste trap. The crystals absorb the urine.
- The rake reverses direction to smooth out and level the litter bed.
- There is nothing to fill, empty or clean for up to 30 days per cat!

Product Setup



- ScoopFree™ is packaged for protection during shipping. Please remove the packaging material carefully.
- **The power cord is packaged inside a small box separate from the litter box assembly.**
- Packaging material is not a toy. Please dispose of properly and keep away from children and pets.
- Find a clean, dry, and level location to put your ScoopFree litter box.

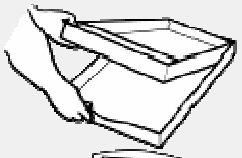
IMPORTANT! READ THIS BEFORE PLUGGING IN LITTER BOX!

The rake will automatically move to the home position when you plug in the unit. Make sure there is nothing inside the litter box!

- Connect the power cord to the litter box and an electrical outlet.
- The rake will automatically move towards the home position.
- After the rake stops, the indicator light will glow steady green.

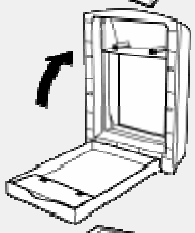
Cartridge Installation

Step 1: Place cartridge cover underneath litter tray. The cover is extra protection from leaks and will be used later for cartridge disposal.

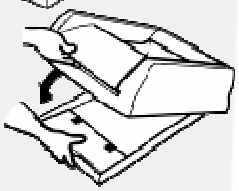


Step 2: Write cartridge installation and change dates on waste trap. You may want to note these dates on a calendar too.

Then remove litter container and inner packaging.



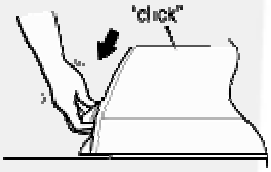
Step 3: Lift up litter box up by grasping waste lid. For added convenience, stand litter box on its end.



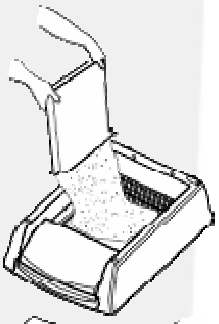
Step 4: Grasp cartridge by waste trap and slide opposite end of cartridge against back of litter box.

Step 5: Lower litter box onto cartridge. You should hear a click, which confirms the magnets on the waste lid have grabbed the magnet contacts on the litter cartridge.

Make sure the litter box is level and is sitting on the cartridge.



Step 6: Open litter container and tear corner notch to open bag. Empty into tray and spread litter evenly. **Do not lift waste door! Do not put litter in waste trap!**



Step 7: Activate rake by pressing and holding the cycle button on the top of the litter box to start the rake.

Your litter box is now ready for use!

Warning: Do not use the cartridge for more than 30 days. If overused, it may leak urine.

Maximizing Cartridge Life

1. This product works best if placed away from areas of high humidity such as bathrooms and showers.
2. Cat diets high in crude fiber and ash content will greatly increase the bulk of you cat's solid waste output. This may prematurely fill the waste compartment. To maximize cartridge life consider changing your cat's diet to a brand with less roughage.
3. Stirring litter crystals once a week may better accommodate cats that are ill and/or have a high urine output. This will distribute saturated crystals and extend the life of the cartridge.
4. Be sure to mix in the crystal from behind the rake and along the sides of the litter box. Crystal from behind the rake can be reached using the cycle button to move the rake away from the parked position. Allow the rake to move to the waste end then press the cycle button again to stop the rake for stirring. After stirring, press the cycle button again to return the rake to the park position.
5. The above procedure will also benefit cats that do not dig and those that urinate consistently in the same spot. Do not mix in litter from under the waste compartment area.

Cycle Button

Although ScoopFree™ is designed to operate automatically; you may manually control the rake by pushing the cycle button on the top of the litter box. It may be necessary to press and hold for several moments.

- Push once to start rake cycle.
- Push again to stop cycle.
- Push one more time, and rake returns to home position.

If the rake is stopped somewhere other than the home position, pressing the cycle button resets the box and returns the rake home.

Indicator Light

The indicator light is located on top of the litter box next to the cycle button. It tells you the status of the litter box and can help you diagnose potential problems.

Indicator Light	***Status***
Steady Green	Litter box has power and rake is in the home position.
Slow Flashing	Cat has left litter box and countdown timer or automatic raking is in process.
Moderate Flashing	Cat or object in box is triggering sensor.
Rapid Flashing	Rake is stopped somewhere other than the home position. This occurs when: • User presses cycle button to stop rake • Rake has encountered an obstruction • Waste trap is too full or there is some accumulation behind rake in home position **Refer to 'Troubleshooting' section for more information.**

Acclimating Your Cat

- Most cats adapt easily and quickly to ScoopFree™.
- To help your cat adjust to crystal kitty litter, we recommend adding a cupful of your old litter to your first ScoopFree cartridge.
- To expedite the transition, we suggest leaving your old litter box next to your ScoopFree and not cleaning your old litter box.
- You can also gradually remove clean litter from the old litter box.
- As the old litter box gets too shallow and its odor increases, your cat will start exploring and using ScoopFree.
- Most cats will start using ScoopFree within 7 to 10 days.

Important Safety Precautions

- ***Do not use with cats that have problems using litter boxes.***
- ***Do not let small children play with or near the litter box.***
- ***If you are pregnant or have an immune deficiency, do not touch cat waste, soiled litter or used cartridges at any time.***
- ***Do not immerse ScoopFree in water.***
- ***Periodically make sure the light is green and litter is clean.***
- ***DO NOT ADD LITTER to cartridge. It will not work properly.***

Safety Stop

- The rake is designed to stop if something obstructs its path. The rake will stop, and the indicator light will flash rapidly.
- The countdown timer will not cycle if the indicator light is flashing rapidly.
- After you remove the obstruction, press the cycle button to reset the box and to return the rake to the home position.

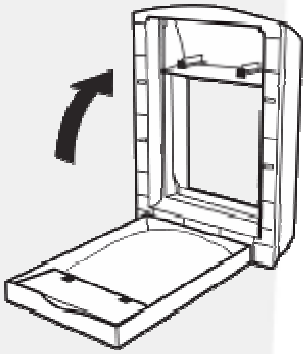
Full Waste Trap

- The rake may also stop if the front of the waste trap is full, so be sure to check the waste trap if the light is flashing rapidly.
- If the waste trap is full, replace the litter tray cartridge.

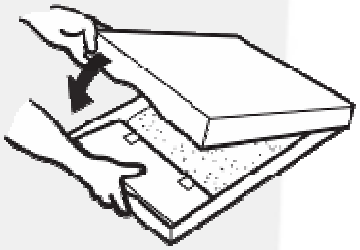
Changing the Cartridge

You should not add litter or remove waste during normal operation. The litter can remain clean and fresh for up to 30 days with one cat; however, some kittens, overweight cats or cats older than 10 years may use up cartridges more quickly. In addition, if you see waste collecting outside the waste trap, it may be time to change the cartridge. Under normal conditions, you should change cartridges as follows:

Step 1: Jiggle the litter box to reduce litter that may have accumulated behind the rake. This will prevent the small amount of litter spillage that may occur when lifting the litter box.



Step 2: Stand ScoopFree™ up on its end by lifting the front of the waste lid. Slide out old cartridge.



Step 3: Remove cover from under tray and place over cartridge. Secure with tape if desired or place within a drawstring garbage bag.

Step 4: Discard entire cartridge in waste can.

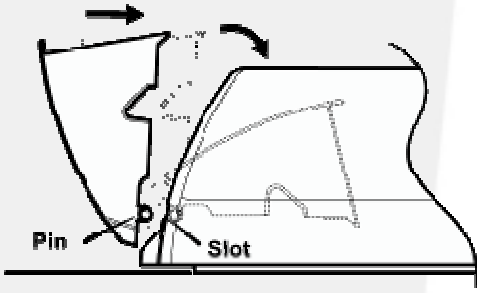
Step 5: Install a new cartridge as described on Page 3.

Care and Cleaning

ScoopFree™ seldom needs cleaning because of its revolutionary design; surfaces most likely to get soiled are discarded with each cartridge. Nevertheless, you may occasionally choose to clean ScoopFree™ as follows:

- Remove power cord from litter box.
- Remove Waste Lid by tilting it out. It should fall out of its slots.
- Wipe all surfaces with mild soap and water.
- Wipe rake with sponge or brush.
- Make sure optical sensors are not blocked.
- **Do not immerse your ScoopFree in water or spray it down.**
- **Do not expose your ScoopFree to excessive sunlight or moisture.**

To re-attach waste lid, position as shown, then slide pins into the slots and rotate down.



Troubleshooting

Common Issue	*Remedy*
Indicator light is flashing rapidly and rake is stalled.	*Check if waste trap is full. If so, replace cartridge.* *Check for any obstructions. If so, remove obstruction and then press cycle button.* *Ensure litter is evenly distributed and waste lid is properly installed. Never add extra litter.* *If light is still flashing rapidly, unplug box, remove and reinstall cartridge and plug box back in. Then press cycle button to reset box and activate rake.*
Waste has collected behind the rake	*Press cycle button to move rake forward and then press button again to stop the rake. Remove debris and press cycle button to reset the box.*

Troubleshooting (continued)

Common Issue	***Remedy***
Rake stalls NEAR the waste lid	*Make sure magnets on waste lid are properly attached to cartridge. If not, lift waste lid up and then press it back down; you should hear a "click" when correctly attached. Ensure litter box is seated properly on cartridge and box is level. Then, press cycle button to reset litter box.*
Rake stops UNDER the waste lid	*Check to see if the waste trap is full. If so, replace cartridge. Otherwise confirm magnets are properly connected and then press cycle button.*
Rake does not tilt-up at home position.	*Waste may have collected behind rake. Review **Waste has collected behind the rake** above.*
Magnets on waste lid do not attach to cartridge.	*Waste lid may not be properly installed. See **Care and Cleaning** section to remove and reinstall waste lid. Then press down on lid or lift waste door on cartridge until a click is heard, indicating magnets have attached.*
Litter box is not level on cartridge	*ScoopFree™ should rest on the cartridge when installed, **not on floor**. Make sure litter box is completely seated and level on cartridge.*
Having another issue?	*Still having a problem? Try these steps:* • *Unplug box, wait a minute and reconnect plug* • *Lift up box, gently shake cartridge to redistribute litter, lower box* • *Remove system lid and then replace lid* • *Press cycle button to activate rake* *If you still have a problem, visit our website www.ScoopFree.com or call us toll-free (888) 726-MEOW (6369) or (312) 466-6000* *DO NOT RETURN THE PRODUCT TO THE STORE!!! PLEASE CALL SCOOPFREE FIRST!!!*
Indicator flashes rapidly and system will not rake	*Check to see if the sensors are obstructed. Clear any litter that may have collected in the sensor holes.*

Replacement Cartridges and Parts

To order replacement cartridges or litter box parts:

Visit www.ScoopFree.com or call (888) 726-MEOW (6369) or (312) 466-6000.

Customer Service

For Assistance Setting Up or Operating ScoopFree™:

Be sure to read the "Troubleshooting" section of this manual.

You may also visit **www.ScoopFree.com** for additional instructions, video demonstrations and tips from ScoopFree customers and staff.

Alternatively, call our toll-free number (888) 726-MEOW (6369) or (312) 466-6000.

Have Questions Regarding Repairs, Warranty or 90-Day Money Back Guarantee?

Please visit **www.ScoopFree.com** or call (888) 726-MEOW (6369) or (312) 466-6000.

PLEASE DO NOT RETURN PRODUCTS TO THE STORE!
PLEASE CALL SCOOPFREE FIRST.

If you have any problem, contact us for fastest service. Returning ScoopFree to a retail store only delays the repair process. Call us.

Please have your name, address, phone number, sales receipt and product serial number available. Our staff will give you detailed instructions and help you resolve any issues.

Limited Warranty

The ScoopFree™ Automatic Litter Box carries a limited warranty for one year from the date of purchase on all major parts (motor, rake, sensors, etc.) if used under normal conditions.

Manufacturer will either replace or repair (at its option) such part(s) free of charge excluding postage and handling. This excludes damage to the product resulting from misuse.

For complete directions on how to best return the product for repair while still covered under this warranty, email help@ScoopFree.com or call us toll-free: (888) 726-MEOW (6369) or (312) 466-6000.

PLEASE DO NOT RETURN THE PRODUCT TO THE STORE
PLEASE CALL SCOOPFREE FIRST!!!

90 Day Money Back Guarantee

We believe the ScoopFree Automatic Litter Box offers the BEST GUARANTEE in the industry. If you or your cats are not completely satisfied, email help@ScoopFree.com or call us toll free: (888) 726-MEOW (6369) or (312) 466-6000 for more information.

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Important Safeguards

- Read this instruction booklet carefully before setting up and using ScoopFree™.
- Remove all packaging material before connecting power cord.
- Do not allow anything to rest on the power cord. Do not plug in cord where people or animals may walk or trip on it.
- Do not operate this or any appliance with damaged power cord or if appliance malfunctions or has been damaged in any manner.
- To protect against electric shock, do not place cord, plug or appliance in water or other liquids.
- Before cleaning, unplug the appliance from wall outlet. To unplug, grip plug and pull from wall outlet or remove power cord from unit.
- Do not use accessories or attachments that are not recommended by the manufacturer; they may cause fire, electric shock or injury.
- Close supervision is always necessary when this or any appliance is used by or near children. Avoid contact with moving parts.
- Do not place the appliance on an unsteady surface.
- Do not use appliance for other than intended use.
- Do not use outdoors.